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I hereby certify that this Information Disclosure Statement and the documents referred to a senclosed therein are being deposited with the United States Postal Service on this date, _______, in an envelope as "Express Mail Post Office to Addressee" Mailing number EK673499301US addressed to the Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant

Gregory Donald TROXEL and David Paul WIGGINS

For

SYSTEMS AND METHODS FOR PREDICTIVE ROUTING

Filed

HEREWITH

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. §§ 1.56, 1.97 and 1.99

Assistant Commissioner for Patents Washington, D.C. 20231

Dear Sir:

In accordance with the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this Information Disclosure Statement pursuant to 37 C.F.R. §§ 1.97 and 1.99 in the above-identified application for consideration by the Patent Office. A listing of the cited documents is also enclosed, as well as, for the Examiner's convenience, a copy of the document. Pursuant to 37 C.F.R. § 1.97(b)(3), because this Statement is being submitted before the first Office Action on the merits, no fee is required.

Applicant does not intend to represent that the document submitted herein is material prior art to this invention or that the list represents an exhaustive search of documents related to this invention.

Applicant requests that the document submitted herein be considered and made of record in this application.

Respectfully submitted,

Floyd E. Anderson Reg. No. 33,825

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INFORMATION DISCLOSURE CITATION

ATTORNEY'S DKT NO. APPLICATION NO. 99-460 Unassigned

APPLICANTS

Gregory Donald TROXEL et al.

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PTO-1449			FILING DATE Filed herewith		GROUP Unassigned		
		U.S. PATENT	DOCUMENTS				
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS		ING TE
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EXAMINER			DATE CONSIDER	ED			·

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance <u>and</u> not considered. Include copy of this form with next communication to Applicant.